
Consultation on amendments to the display of licensed status requirements in LCCP

Overview

This consultation seeks views on proposals to amend our Licence Conditions and Codes of Practice (LCCP) to improve the consistency of our requirements for the display of licensed status on websites and to expand the requirement to non-commercial societies and local authority websites offering access to lottery tickets.

Overview

This consultation seeks views on proposals to amend our licence conditions and codes of practice (LCCP) to:

- improve the consistency of our requirements for the display of licensed status on websites, and
- extend the requirements to non-commercial societies and local authority websites offering access to lottery tickets.

Introduction

1 What is your name?

2 What is your email address?

If you enter your email address then you will automatically receive an acknowledgement email when you submit your response.

3 Please indicate which organisation you belong to?

For example, member of the public, gambling operator, financial institution, trade association, charity etc

4 Privacy notice

As part of this consultation, we may decide to publish your name and organisation on our website to indicate that you have responded to this consultation. We have asked you to indicate your consent to the Commission publishing your name and organisation to indicate you have responded to this consultation.

(Required)

Please select only one item

I CONSENT to the publication of my name and organisation to indicate I responded to this consultation

I DO NOT CONSENT to the publication of my name and organisation to indicate I responded to this consultation

Privacy and cookies

<https://www.gamblingcommission.gov.uk/Footer/Privacy-and-cookies.aspx>

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Changes to licence condition 8.1 (display of licensed status)

We propose to standardise the wording used for our requirements for the display of a licensed status across remote licensees, B2B operators and society lotteries; the latter being a new requirement for society lotteries offering lottery tickets on websites, to align it with the requirement for remote and B2B licensees.

The changes will also improve visibility for consumers of an operator's licensed status.

These proposed revisions align with our ongoing work to redesign our Public Registers of licensed operators (including their website domains), personal licence holders and premises. When the new Public Register digital service goes live, we will be issuing operators new web links to it. We will also notify operators of any updated text we require them to use for the statement that they are licensed and regulated by the Gambling Commission and how their licence number and link to our Public Register are to be displayed.

Standardisation of the form of displayed licensed statuses will also enable us to better use data tools when we carry out compliance activity to check the licensed status of a gambling website.

Display of licensed status – remote operators

Licence condition 8.1.1

All remote casino, bingo and betting licences other than ancillary, host, remote betting intermediary (trading room only), remote general betting (limited) and remote general betting (standard) (remote platform) licences

- 1** Licensees providing facilities for remote gambling must display on every screen from which customers are able to access gambling facilities provided in reliance on this licence:
 - a** a statement that they are licensed and regulated by the Gambling Commission; ~~and~~
 - b** *their licence number; and*
 - c** a link (which will be supplied by the Commission) to their current licensed status as recorded on the Commission's website.
- 2** [No change]
- 3** [No change]

Licence condition 8.1.2

Display of licensed status – B2B operators

All gaming machine technical, gambling software and host licences

1 Licensees offering the supply of gaming machines or gambling software on websites must:

a display the following information on the first page of the website which offers gaming machines or gambling software in reliance on the licence:

i a statement that they are licensed and regulated by the Gambling Commission;

ii their licence number; and

iii a link (*which will be supplied by the Commission*) to their current licensed status as recorded on the Commission's website.

b display at least the information at **a** above on each page of the website which offers gaming machines or gambling software in reliance on the licence; and

c where they offer on pages of, or by means of a link from, their website, the supply of gaming machines or gambling software which are not provided in reliance on their licence, clearly distinguish those products which are regulated by the Commission from those which are not.

2 *Such statement and link must be in the format, provided by the means, and contain the information from time to time specified by the Commission in its technical standards applicable to the kind of facilities for gambling provided in accordance with this licence or otherwise notified to licensees for the purposes of this condition.*

Licence condition 8.1.3

Display of licensed status – societies and local authorities

All lottery operating licences issued to non-commercial societies or local authorities

1 Licensees offering the supply of lottery tickets on websites must display on every screen from which customers are able to access lottery tickets provided in reliance of this licence:

- a** a statement that they are licensed and regulated by the Gambling Commission;
- b** their licence number; and
- c** a link (which will be supplied by the Commission) to their current licensed status as recorded on the Commission's website.

2 Such statement and link must be in the format, provided by the means, and contain the information from time to time specified by the Commission.

5 Do you agree with the proposed changes to the licence conditions?

Please select only one item

Yes No

Please give reasons for your answer in the comments box below

Impact assessment and next steps

Impact Assessment

These changes will affect:

- all remote casino, bingo and betting licences other than ancillary, host, remote betting intermediary (trading room only), remote general betting (limited) and remote general betting (standard) (remote platform) licences
- all gaming machine technical, gambling software and host licences
- all lottery operating licences issued to non-commercial societies or local authorities (that offer access to lottery tickets via a website).

We consider that the proposed changes are minor and do not impose an unreasonable regulatory burden. In the case of non-commercial societies and local authorities, we understand that many licensees already adopt our proposed approach.

Next steps

After the consultation closes, we will collate and evaluate the responses and publish one or more consultation response documents within three months of the closing date. The consultation response document(s) will provide further detail on implementation of the final changes.

Any changes to the LCCP as a result of this consultation will most likely take place in October 2020. In all cases, we will give licence holders a minimum of three months' notice before LCCP changes come into force.

Alongside any changes to licence conditions 8.1.1, 8.1.2 or the addition of 8.1.3, we will notify licensees of any updated text we require them to use for the statement that they are licensed and regulated by the Gambling Commission and how their licence number and link to our Public Register are to be displayed.

A link to our new Public Registers digital service will also be issued to all licensees.

Before you submit your response

We have a few questions we would like to ask you to improve future consultations.

6 How did you hear about this consultation?

Please select only one item

- Social media Word of mouth Gambling Commission website
 Broadcast (News, TV, or radio) Newspaper (print or online)
 Website (non-government) Other

If you answered other, please specify

7 Overall, how satisfied were you with our online consultation tool?

Please select only one item

- Very satisfied Satisfied Somewhat satisfied Disappointed

How could we improve this service?